

Economy, Communities and Corporate Directorate
Director: Geoff Hughes

David Pope
Queens Arms
4-5 Broad Street
Hereford
HR4 9AP

Your Ref:
Our Ref: Queens Arms
Please ask for: Licensing
Direct Line / Extension: (01432) 261761
Fax: (01432) 383142
E-mail: licensing@herefordshire.gov.uk

25th May 2016

Dear Mr Pope

Re: Representation made under the Licensing Act 2003
Premises: Queens Arms, Hereford.

I refer to the below representation sent to this office by Trading Standards in respect of the above premises.

RE: Premises Review Consultation

As an authorised body under the Licensing Act 2003, Herefordshire Council Environmental Health and Trading Standards have received details of the premises review for the Queen's Arms - 4 Broad Street, Hereford, HR4 9AP.

Trading Standards have the responsibility for enforcing the Licensing Act 2003 in respect of sales of alcohol to anyone under the age of eighteen.

After looking at your application under the section protection of children from harm we would seek to include the following conditions on the premises licence:

1. All staff engaged in the sale of alcohol to be trained in responsible alcohol retailing to the minimum standard of BIIAB level 1 or any equivalent training course within 1 month of commencing employment at the premises. Where there are existing staff this training shall be completed within 3 months of the date that this condition first appears on the licence. Refresher training will be conducted at 6 monthly intervals. Training records shall be kept on the premises and produced to the police or an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or an authorised Trading Standards Officer of Herefordshire Council on demand.
2. A written or electronic register of refusals will be kept including a description of the people who have been unable to provide required identification to prove their age. Such records shall be kept for a period of 12 months. It will be collected and reviewed on a daily basis by the Designated Premises Supervisor and produced to the police or

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an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or an authorised Trading Standards Officer of Herefordshire Council on demand.

3. The premises shall operate a Challenge 25 Policy. Such policy shall be written down and kept at the premises. The policy shall be produced on demand of the Police or an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or an authorised Trading Standards Officer of Herefordshire Council. Prominent, clear and legible signage (in not less than 32 font bold) shall also be displayed at all entrances to the premises as well as at, at least one location behind any sale area advertising the scheme operated.

If you agree to these conditions could you email Miss Leah Wilson at lwilson@herefordshire.gov.uk stating you agree and copy the email to licensing@herefordshire.gov.uk; or

If you wish to discuss this matter further please do not hesitate to contact Leah on 01432 260163 or via email.

Yours sincerely,

EMMA BOWELL
LICENSING TECHNICAL OFFICER